**Post Title:** General Practitioner Fellowship: Children and young people’s urgent and primary care - Newham (2 fellowships available)

2 x sessions per week

**Accountable to:** Chief Executive (Managerial)

Medical Director (Clinical)

**Location:** Based at multiple sites, including Vicarage Lane Health Centre and Newham General Hospital

**Local context**

Newham is a diverse borough with a large and growing population and the largest child population in North-East London (NEL), with 99,302 patients aged 0-18 registered with a Newham GP.

Recent work identified that in 2021/22 there were 20,418 A&E attendances for children aged 0-4 years and 23,103 attendances for ages 5-18 years. Even when expressed as a rate per 1,000 registered patients to account for the larger population size (661 per 1,000 for 0-4 years and 311 for 5-18 years) Newham’s attendances still outweigh any of the other NEL boroughs.

To date transformation within urgent and unplanned care has largely focused on adults, however, children and young people (CYP) are now included within local priorities for delivery. This role will provide an opportunity to support furthering the system understanding of how families access local provision and developing services that meet the population needs across urgent, primary and community-based care, whilst offering opportunity to develop skills and knowledge.

**Role outline**

Newham Health Collaborative (NHC) are seeking to develop two Newham GPs through a fellowship opportunity focused on local provision for CYP in relation to urgent care, including GP-led services and primary care access. The opportunity is open to GPs only.

The fellowship would offer the opportunity to contribute towards system development of this area, as well as developing skills and knowledge relating to urgent care for CYP, including areas, for example:

* UTC on-site and bypass services
* Paediatric emergency department
* Extended access arrangements for primary care provision
* Projects within primary care, such as developing a multi-disciplinary team (MDT) approach to high intensity users (HIUs) of A&E and primary care
* Dedicated primary care hub provision for CYP, covering minor illness and respiratory (subject to the hub provision available at the time of the fellowship).

Fellows will be offered two sessions per week, with a focus on developing a broader perspective of the urgent care system and its interface with primary care service provision. The two sessions will comprise of:

* One session for clinical service delivery, predominantly but not exclusively within NHC-provided settings, for example:
  + GP-led care in UTC on-site and bypass provisions
  + Paediatric emergency department
  + Children’s primary care hubs (minor illness and respiratory; subject to hub provision in place at the time of the fellowship)
  + Extended access primary care
  + Roving / outreach team, who focus on health inequalities including increased uptake of childhood immunisations and polio vaccination campaigns
* One session for leadership and development activity, for example:
  + Supporting projects within primary care, namely MDT support for HIU cohorts
  + Patient flow, such as primary care access data, patient flow from 111 or other pathways
  + Exposure to current urgent emergency care service modelling and commissioning processes
  + Contributing to review and management of the UTC front door.

In addition, the fellow will receive access to the other aspects of the fellowship programme, namely:

* Peer support sessions
* Learning and training opportunities
* Allowance for Continuing professional development (CPD) funding
* Mentorship.

The fellowship would run as a 2-year programme. Applicants will need to have a permanent contract within a Newham practice to be eligible to apply.

**Clinical and Managerial oversight and direction**

Fellows will work alongside and be supported by current clinical leaders, including:

* Dr Shazia Mariam, UTC Lead GP
* Dr Clare Davison, Urgent & Emergency Care GP lead (commissioning)
* Dr Subir Sen, Medical Director, NHC
* Dr Arpana Patel, Board Member for CYP, NHC

**Services**

* Primary Care Urgent Same Day Access and hubs: The service provides additional capacity to the UTC and 111 for patients who have been triaged after contact with either service and are presenting with primary care dispositions. The service runs between 12noon to 10pm Monday to Friday and 8am to 8pm Saturday and Sunday
* UTC: On site GP support to the UTC, the service operates seven days a week, 24 hours a day

**Corporate Responsibilities**

* To operate as an effective member of the clinical team.
* S/he will work autonomously making professional decisions in relation to presenting problems, (whether self-referred or referred from other health care workers within/outside the organisation) complying fully with practice, local and national guidelines
* S/he will use EMIS web to record clear and contemporaneous consultation notes to agreed standards and manage paperwork, referrals and correspondence in a timely manner
* S/he will work with the service management teams to provide a responsive service that provides high levels of patient satisfaction
* In accordance with the agreed work plan, the post-holder will make him/her-self available to undertake a variety of duties including ‘on-the-day’ consultations, telephone consultations and queries
* Support in-house quality improvement which includes compliance with and contributions to clinical protocols, use of clinical templates and appropriate clinical coding
* Support the collection of data for audit purposes, as well as the work involved with optimising prescribing, clinical quality and contractual performance
* Alert other team members to issues of Clinical Governance issues, quality and risk and will contribute to identifying and reporting significant events
* Assess their own performance and take accountability for own actions, either directly or under supervision
* Contribute to the effectiveness of the team by reflecting on their own and team activities, making suggestions on improvement to enhance the team’s performance
* Work effectively with individuals in other agencies to meet patient needs.

**Communication**

* He/she will recognise the importance of effective communication within the team and will strive to:
  + Communicate effectively with other team members;
  + Communicate effectively with patients and carers;
  + Recognise and adapt to others needs with communication and respond accordingly

**Confidentiality**

* In the course of seeking treatment, patients entrust us with, or allow us to gather, sensitive information in relation to their health and other matters. They do so in confidence and have the right to expect that staff will respect their privacy and act appropriately
* In the performance of the duties outlined in this Job Description, the post-holder may have access to confidential information relating to patients and their carers, NHC Health staff and other healthcare workers. They may also have access to information relating to NHC Health as a business organisation. All such information from any source is to be regarded as strictly confidential
* Information relating to patients, carers, colleagues, other healthcare workers or the business of NHC may only be divulged to authorised persons in accordance with NHC Health policies and procedures relating to confidentiality and the protection of personal and sensitive data.

**Health & Safety**:

* He/she will assist in promoting and maintaining their own and others’ health, safety and security as defined in the NHC Health, Health & Safety Policy, and the NHC Health Infection Control policy and published procedures.
* This will include:
  + Using personal security systems within the workplace according to NHC Health guidelines
  + Identifying the risks involved in work activities and undertaking such activities in a way that manages those risks
  + Making effective use of training to update knowledge and skills
  + Using appropriate infection control procedures, maintaining work areas in a tidy and safe way and free from hazards
  + Actively reporting of health and safety hazards and infection hazards immediately when recognised
  + Keeping own work areas and general / patient areas generally clean, assisting in the maintenance of general standards of cleanliness consistent with the scope of the job holder’s role
  + Undertaking periodic infection control training (minimum annually)
  + Reporting potential risks identified and supporting the learning from these.

**Equality and Diversity:**

* S/he will support the equality, diversity and rights of patients, carers and colleagues, to include:
  + Acting in a way that recognises the importance of people’s rights, interpreting them in a way that is consistent with Lantern Health procedures and policies, and current legislation
  + Respecting the privacy, dignity, needs and beliefs of patients, carers and colleagues behaving in a manner which is welcoming to and of the individual, is non-judgmental and respects their circumstances, feelings priorities and rights.

**Application details**

Please submit a statement with your expression of interest outlining why you would like to apply for the fellowship in no more than 1000 words. Completed expressions of interest should be submitted via e-mail to Sara Buthlay, North East London Fellowship Programme Manager ([sara.buthlay@nhs.net](mailto:sara.buthlay@nhs.net)) using the subject line ‘Fellowship opportunity: Children and young people’s urgent and primary care in Newham’.